

Lost ID Card

CAC: LOST OR STOLEN (ALL BRANCHES)

Stolen: All military personnel whose CAC has been stolen must bring an AGO KY FORM 1000-13 or approved unite memorandum letter head.

Lost: Lost CAC of current military members or CAC holders must inform their command or trusted agent that they have lost their CAC. The recipient of the USID must also bring at least two (2) forms of unexpired ID in original form (i.e. US Passport, Driver's License, Military ID, Social Security Card, Birth Certificate, Voter's Registration Card, etc.). Sponsor must be present for all ID issuances (initial & renewal). This does not apply to retiree or dependent USIDs.

This is considered mission stoppage, please stop by Customer Service between the hours of 9 am – 1 pm with the lost form and two valid IDs.

USID: LOST OR STOLEN (Dependents and Retirees)

Stolen/Lost: Sponsor must be present and complete the AGO KY FORM 1000-13. The recipient of the USID must also bring at least two (2) forms of unexpired ID in original form (i.e. US Passport, Driver's License, Military ID, Social Security Card, Birth Certificate, Voter's Registration Card, etc.). Sponsor must be present for all ID issuances (initial & renewal).

An appointment is required for the service.