

DEERS RELATED SITE INFORMATION

DEERS HOTLINE - To avoid unnecessary trips to the ID office, call the DEERS hotline @ 1-800-538-9552 to update your address, check your record before arriving to ensure required information has data-fed into the record, or identify the appropriate point of contact for your specific DEERS record.

If the information above does not pertain to your situation, please call the ID card office BEFORE arriving to ensure the DoD requirements will be met for your requested DEERS transaction to take place. If any changes need to be made to a record, the sponsor must be present OR a valid Power of Attorney must be presented each time. Additionally, valid supporting documentation MUST be provided.

[DOD ID CARD REFERENCE CENTER](#) - This website provided DoD members and the public information on a variety of topics related to DoD Identification cards.

[MILCONNECT PORTAL](#) - This site allows beneficiaries (sponsors, spouses, eligible beneficiaries over 18 years old, and dependents) that are registered in the Defense Enrollment Eligibility Reporting System (DEERS) to review personal, health care and personnel information from one reliable source.